

APPENDIX A

COMPLAINTS RECEIVED SINCE 29 NOVEMBER 2013

Date received	Nature of complaint	Does the complaint, or an element of the complaint, relate to conduct of a relevant office holder?	Does the complaint, or an element of the complaint, relate to an alleged criminal offence?	Details / Action taken
<p>26 November 2013</p> <p>(Although technically received before the meeting on 29 Nov 2013, there was not sufficient time for the matter to be considered)</p>	<p>A complaint was received stating that the Commissioner had acted in a rude and dismissive manner after the complainant had raised concerns around Surrey Police's handling of the Milly Dowler case.</p> <p>The dialogue between the Commissioner and the Complainant in relation to the above matter had been ongoing for several months, but the complaint was prompted by a letter from the Commissioner in which he stated that he was no longer willing to continue the dialogue.</p>	<p>Yes</p>	<p>No</p>	<p>The Panel's Complaints Sub-Committee considered the matter and, in accordance with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012, agreed not to take the matter any further on the grounds it considered the complaint to be vexatious.</p> <p>The complainant had contacted the Commissioner's office over 20 times since November 2012, mostly in relation to the cases of Jimmy Savile and Milly Dowler. The Sub-Committee noted that the Commissioner had on a number of occasions attempted to address the complainant's concerns and questions, but the complainant had remained dissatisfied.</p> <p>The Sub-Committee concluded that the complainant's disagreement with the Commissioner was based on a personal viewpoint, and Members supported the Commissioner's position that there is no benefit to be gained from continuing the dialogue in relation to these matters. The complainant was informed of the decision in writing.</p>

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